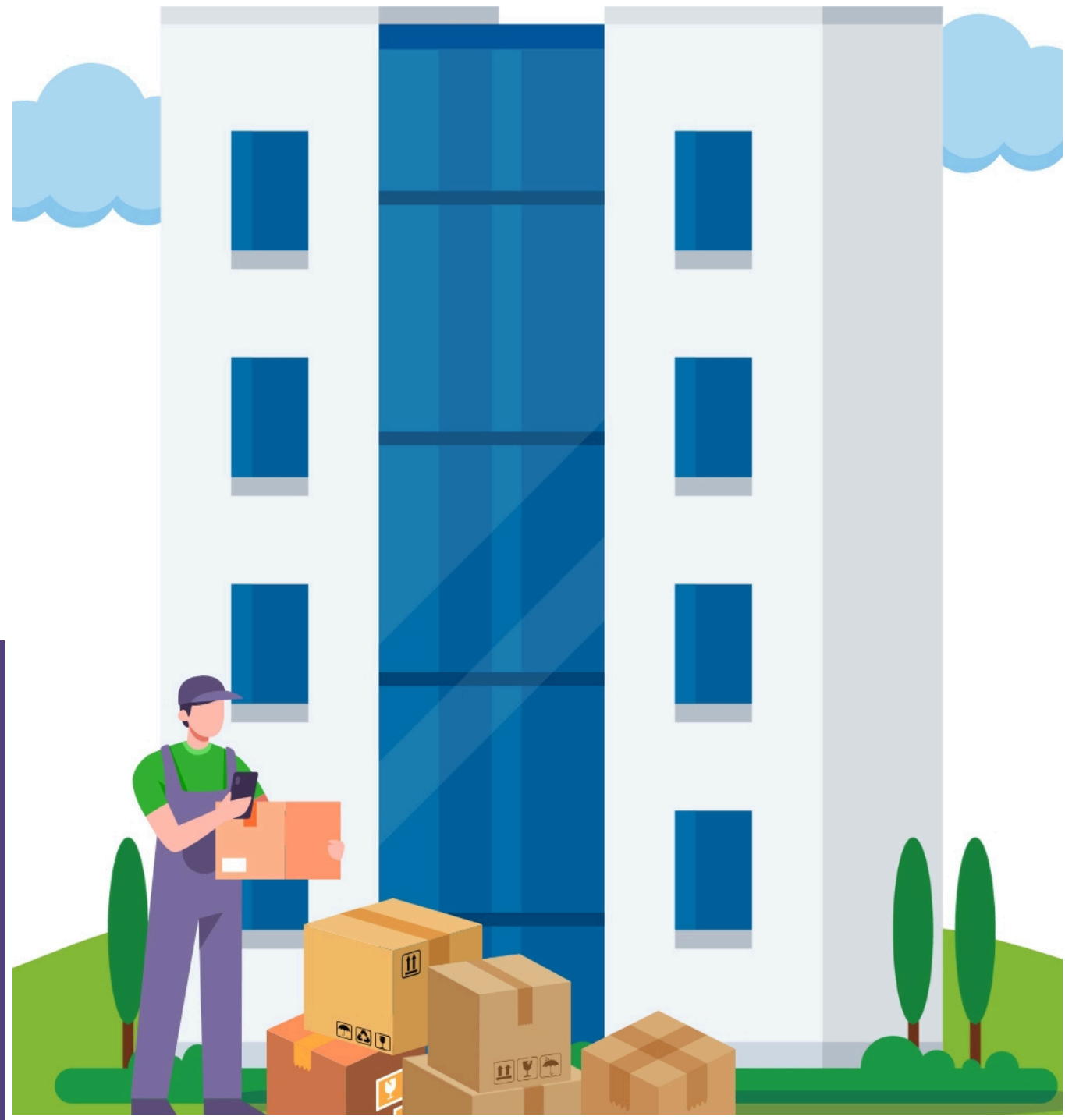


## Case Study

**Sattva tenants save time and enjoy seamless convenience with Fonzel Smart Parcel Lockers  
Every Delivery, Effortlessly Received**



# Challenge

- **Missed Deliveries** – Deliveries may fail if offices are closed, reception is unattended, or staff are unavailable to collect packages.
- **Parcel Theft** – Packages delivered to reception areas or building lobbies are at risk of being taken by unauthorized individuals.
- **Disruption to Staff** – Office staff often have to manage, track, or receive parcels, disrupting their regular workflow.
- **Limited Storage Areas** – Many commercial buildings lack secure, designated spaces to hold parcels until collected.
- **Misplaced or Unclaimed Packages** – Deliveries can be misplaced, mixed up between offices, or left unclaimed for days.





# Our Solution

- We provided **34 metal lockers** integrated with **OTP-based access**, delivering a secure and user-friendly locker solution tailored for modern needs.
- Enabled digital locker access without physical keys or cards, reducing dependency on traditional methods and **simplifying user interaction**.
- Offered a **cost-effective and reliable solution that ensures only authorized users can access lockers via one-time passwords and PWA app** sent to their devices.
- Combined **durability of metal lockers with smart software integration**, enhancing both functionality and overall user experience.



# Client Feedback





# Benefits Of Solution

**Seamless Experience** – Effortless parcel pickup with secure, keyless access, eliminating delivery hassles.

**Advanced Security** – Robust digital authentication ensures only authorized recipients can access their packages.

**Effortless Parcel Management** – A smart, intuitive system simplifies deliveries for building management.

**Real-time Tracking & Insights** – Enabling Sattva to optimize locker usage and enhance convenience for every resident.



# FONZEL

Smart Locker Experts

APAC | INDIA | EMEA

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